

SOUTH LAKE TRAINING SESSION 3 – CARE MANAGEMENT PART 2

TRAINING AGENDA

Presenter	Topic	Time
Sue and Lynn	Welcome and Introduction to Care Management Care Coordination Part II	5 minutes
Team	Debrief – Report Out on Patient Identification and Assessments	10 Minutes
Lynn	Information Exchange: Communication Tools to promote Team Based Care	15 Minutes
Sue	Care Planning Overview	5 Minutes
Lynn	Care Planning: Health Literacy and Cultural Needs	10 Minutes
Sue	Care Planning: Symptom Management and Self-Management Action Plans	10 Minutes
Sue	Care Planning: Follow-up, Monitoring and Case Closure	10 minutes
Team	Application Care Management and Communication Tools	20 minutes
Sue	Next Steps	5 Minutes