



CM Leader Collaboration/Workgroup
Sept 3, 2025
Masonic Center at 233 E. Fulton Suite 20
11:30 noon -12:30 p.m.

Members: CMCMMH, Trinity Health GR and Muskegon, Answer Health, BCBSM, Northern Michigan Care Partners, GLMG, MPCA, Corewell Lakeland, Metro Integrated Health Network

Mi-CCSI: Tom Dahlborg, Sue Vos, Amy Wales, Lynn Klima

Guest: Priority Health Jordyn Michalec

ITEM	TIME	TOOLS/METHODS	OUTCOMES	RESP
1. Welcome	15 min	Group Sharing Welcoming new member from Answer Health	Learning from one another	All
2. Patient Experience	10 min	Sharing PO learnings Identifying gaps/needs for training and support	Informed	All
3. TBC Academy	20 min	Review and Input	Informed	All
4. MICCSI New Communications Tool	10 min	Review new tool Groups Experience	Informed	All
New Trainings	10 min	Review new training - ASAM - Asthma and COPD – Returning of K. Meyerson presentations	Informed	
5. Wrap-up	5 min	Questions and comments	Identify actions and next steps	All

Sue Vos BSN RN CCM

CM Leadership Collaboration 2025 Goals

1. Continue open forum of inquiring and sharing with one another
2. Identify new issues related to CM. Gain insight and options to problem-solve
3. Review incentive plans with payers