



CM Leader Collaboration/Workgroup
March 5, 2025
Masonic Center at 233 E. Fulton Suite 20
11:30 noon -12:30 p.m.

Members: CCMH, Trinity Health GR and Muskegon, Answer Health, BCBSM, Northern Michigan Care Partners, GLMG, MPCA, Corewell Lakeland, Metro Integrated Health Network

Mi-CCSI: Tom Dahlborg, Sue Vos, Amy Wales, Lynn Klima

Guest: Priority Health Jordyn Michalec

ITEM	TIME	TOOLS/METHODS	OUTCOMES	RESP
1. Welcome	15 min	Group Sharing	Learning from one another	All
2. Training	10 min	LMS is LIVE!!!! Upcoming Live Trainings: Self-management: Patient Engagement TBC Pain and SUD: Screening and Managing Legacy Patients	Informed	All
3. Priority Health Updates	30 min	Jordyn Michalec Presentation 1. Our current care management incentive 2. Future thoughts on care management programming 3. Q&A Still awaiting responses to Jordyn's questions below. Please be prepared to share! "I'd love to gather some insights from your group on our current Care Management measure in our PIP program." A few probing questions I have: 1. Do you feel it is appropriate that only two touch points are required? Would you recommend more or less? 2. Do you feel allowing for virtual care management is sufficient in managing the complex population? 3. Do you have thoughts on how we might be able to streamline initial care management training and/or continuing education? Mainly in its delivery, frequency, format. 4. What is a best practice, in your opinion, of data exchange	Overview and Input	All

		between a health plan and an embedded care management team?		
5. Wrap-up	5 min	Comments and requests	Prepare for next month agenda	All

Sue Vos BSN RN CCM

CM Leadership Collaboration 2025 Goals

1. Continue open forum of inquiring and sharing with one another
2. Identify new issues related to CM. Gain insight and options to problem-solve
3. Review incentive plans with payers