

Palliative Care: Serious Illness Training Agenda

Optimizing Serious Illness Conversations, Conducting a Comprehensive Assessment and Care Coordination

- **Log in & Welcome – 7:45 - 8:00 am**
- **Serious Illness Conversation Guide – 8:00 - 10:15 am (providers and care team)**
 - **Mode of Learning:** Didactic presentation and practical application participation
 - **Presenter:** Mary Beth Billie, DNP, RN-BC, CCM
 - **Objective:** Review the key components of the Serious Illness conversation
- **Break (15 minutes) – 10:15 - 10:30 am**
- **PDCM Billing and Care Coordination – 10:30 - 11:15 am**
 - **Mode of Learning:** Didactic presentation and practical application participation
 - **Presenters:** Sue Vos, BSN, RN, CCM & Robin Schreur, RN, CCM
 - **Objective:** Review key considerations and available codes for billing of services related to serious illness.
- **Lunch (30 minutes) – 11:15 - 11:45 am**
- **Psychosocial/Behavioral Assessment – 11:45 am-12:45 pm**
 - **Mode of Learning:** Didactic presentation and practical application participation
 - **Presenter:** Ellen Fink-Samnack, DBH, MSW, LCSW, ACSW, CCM, CCTP, CRP
 - **Objective:** Identify key components of a psychosocial assessment for patients living with serious illness (SI) (e.g., social determinants of health, cultural aspects of diversity and inclusion)
- **Biomedical/Physical Assessment – 12:45-1:45 pm**
 - **Mode of Learning:** Didactic presentation and practical application participation
 - **Presenter:** Carol Robinson DNP, RN, CHPN
 - **Objective:** Review of the comprehensive assessment to include areas sensitive to Serious Illness, end-stage conditions
- **Break (5 minutes) – 1:45-1:50 pm**

SERIOUS ILLNESS SIMULATION SESSIONS: (Includes simulation and feedback)

- **Objective: Practice conducting the serious illness conversation with a trained standard patient to build skill and confidence.**
- **Review feedback of the simulation with the evaluator to identify strengths and opportunities.**
- **Group 1 – 1:50 - 2:35 pm**
- **Group 2 – 2:35 - 3:20 pm**
- **Group 3 – 3:20 - 4:05 pm**
- **Group 4 – 4:05 - 4:50 pm**
- **Completion of Evaluation**