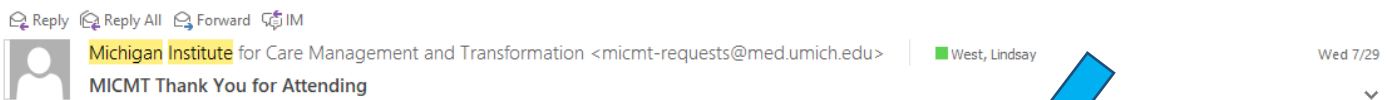# MICMT APPROVED TRAININGS:
Completing the Evaluation and Post-Test

In order to receive credit (CE's, BCBSM PDCM Learning Credits) and training reimbursement dollars for eligible MICMT trainings, a learner **must complete** both the evaluation and test. If the learner does not complete both, credit and reimbursements cannot be provided.

There are two ways to complete the evaluation and post-test following the completion of the course:

1) Learner will receive a link within 24 hours following the training. Please be sure to check junk and spam folders. Click **Link** located in the e-mail.

2) Learner will be redirected to the **Evaluation**. If the learner is **not logged in,** they will be required to login:

3) If the learner is **logged in**/once logged in, they will complete the **Evaluation**. At the end of the evaluation, there will be a prompt to submit responses.

Please complete the following course evaluation as part of your MICMT Introduction to Team-Based Care completion requirements.

○ I attest to attending this entire session/event*

Overall, this was a high-quality event.*

○ Strongly Agree   ○ Agree   ○ Neutral   ○ Disagree   ○ Strongly Disagree

The event met the learning objectives.*

○ Strongly Agree   ○ Agree   ○ Neutral   ○ Disagree   ○ Strongly Disagree

The event met the learning outcome.*

○ Strongly Agree   ○ Agree   ○ Neutral   ○ Disagree   ○ Strongly Disagree

┌─ Program Effectiveness: ──────────────────────────

I learned something that I can apply to my job.*

○ Strongly Agree   ○ Agree   ○ Neutral   ○ Disagree

○ Strongly Disagree

I will be able to advance my practice using the knowledge obtained from this learning activity.*

Submit Your Responses   **Reset**

4) After responses have been submitted, learners will be required to select their **CE Credit or Certificate of Completion**, following by the **Test**.

Welcome to the Introduction to Team Based Care Post-test. The time to take the test is approximately 10-15 minutes. This Post-Test has a maximum score of 20 points, and you will need at least 16 points (80% or greater) to pass. At the end of the test, you will be able to see your correct and incorrect responses. If your score is less than 16 points (80%), you may retake the test. If you have questions, please contact micmt-requests@med.umich.edu.

○ Test Submission

CE credit or Certificate of Completion

Name on Certificate*

Linny West

Organization

Type of CE Credit or Certification*
Please only choose Certificate of Completion if you do not also need a CE, as a CE will also qualify as a Certificate of Completion. Only one certificate is necessary.

- Select -   ⌄

Course Date*

I attest that I attended the Introduction to Team Based Care course on the date listed below.

07/28/2024   ▦

Click the "next" button to begin the test.

Next Page >

Welcome to the Introduction to Team Based Care Post-test. The time to take the test is approximately 10-15 minutes. This Post-Test has a maximum score of 20 points, and you will need at least 16 points (80% or greater) to pass. At the end of the test, you will be able to see your correct and incorrect responses. If your score is less than 16 points (80%), you may retake the test. If you have questions, please contact micmt-requests@med.umich.edu.

○ Test Submission

The team-based care model is derived from the chronic care model and patient-centered medical home model of care.*

○ True   ○ False

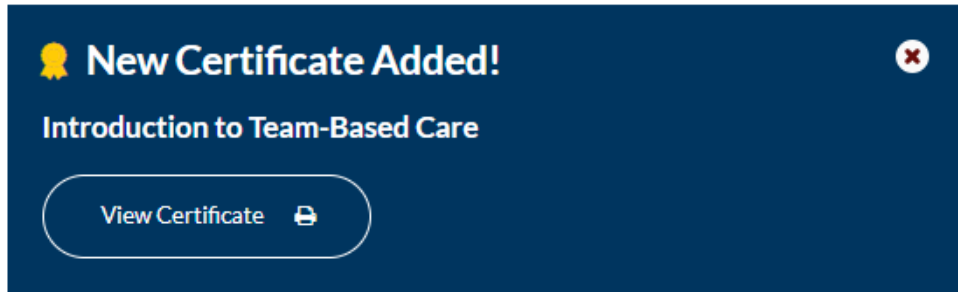Defining team structures and roles can improve teamwork and communication.*

○ True   ○ False

What are some communication tools used to help improve a team's ability to provide patient-centered care?*

a. Standing Orders/Agreements
b. SBAR (Situation, Background, Assessment, Recommendation)
c. Ad hoc conversations
d. Clear patient encounter documentation with Electronic Health Record (EHR)
e. All of the above

○ e   ○ a and b   ○ b, c and d   ○ c

To ensure an individual's message has been understood, which communication tool would be used?*

5) After successful completion of both **Evaluation** and **Test,** the learner will have a certificate populate on their dashboard. If a certificate does not populate, the learner did not successfully complete the evaluation and/or test.

The other way to access the **Evaluation** and **Test** is directly from the dashboard:

1) Login https://micmt-cares.org/user/login

2) Under Tests, locate the training. Complete **Evaluation** first, followed by **Test.**

Tips and Tricks:

1) The links aren't working. What should I do?
   a. Make sure you're using Google Chrome or Firefox; Internet Explorer is not compatible to the website.
   b. Contact micmt-requests@med.umich.edu
2) I am getting an "Accessed Denied" message when trying to complete the test.
   a. You will need to complete the **evaluation first**. If you try to take the test first, it will not allow you to.
   b. Make sure you are logged into your account when you attempt to access the evaluation and test.
3) How do I know if I already completed the evaluation or test?
   a. You will receive the following message if you try to retake the evaluation. You can retake the test multiple times.

> ⚠ You have already evaluated this course. If you need to receive your certificate or credit, please take the course test.

4) How do I know if I successfully completed both?
   a. You will be able to see a certificate on your dashboard.
5) I've never logged into the website before. What should I do?
   a. Contact micmt-requests@med.umich.edu
6) Any questions or technical issues?
   a. Contact micmt-requests@med.umich.edu