



OBJECTIVES

At the conclusion of this presentation, the participant will be able to:

1. Recognize key aspects of diabetes diagnosis and management.
2. Apply general principles of diabetes management to practice.

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Case for Change



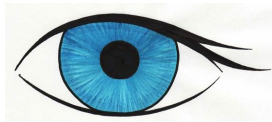
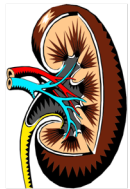
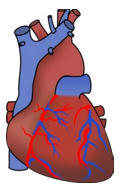
Every 23 seconds someone is diagnosed with diabetes.
This means 34.3 million people in the U.S. have diabetes
(1 of 10 people).

DIABETES IS DEADLY

In the U.S., diabetes is the **7th leading cause of death.**

For adults with diagnosed diabetes:

- 69% had high blood pressure, and 44% had high cholesterol.
- 39% had chronic kidney disease, and 12% reported having vision impairment or blindness.
- Diabetes was highest among Black and Hispanic/Latino adults, in both men and women.



<https://www.cdc.gov/diabetes/library/spotlights/diabetes-facts-stats.html#:~:text=Key%20findings%20include%3A,t%20know%20they%20have%20it.>

Diabetes is as invisible as it is deadly, impacting our families and our communities. Every 23 seconds someone is diagnosed with diabetes. Diagnosis means you are much more likely to go blind. To lose a limb. To die of a heart attack or a stroke. Millions more are at high risk of developing diabetes.



In 2019, about 1.4 million new cases of diabetes were diagnosed

96 million American adults
(more than 1 in 3)
have prediabetes

More than 8 in 10 adults
with prediabetes
don't know they have it



Clinical Risk Factors



Family history

- 2 to 3 times increased risk for Individuals with a mother, father, sister or brother has/had diabetes (first-degree relative)
- 5-6 times increase in risk for those with both a maternal and paternal history



Ethnicity

- Elevated risk for American Indian/Alaskan Natives, Asian, Hispanic, and Black Americans
- Disparities may be related, in part, to modifiable risk factors along with neighborhood, psychosocial, socioeconomic, and behavioral factors during young adulthood



Obesity

- More highly correlated to the risk of developing diabetes than age or race/ethnicity
- 100-fold increased risk for BMI > 35 kg/m² compared to < 22 kg/m²



Fat distribution

- Degree of insulin resistance highest in those with “central”/abdominal/“male type” obesity



What is Diabetes?

Diabetes is a **disorder of our body's metabolism**. Metabolism is the chemical processes in our cells that produce energy needed to sustain life.

As a part of metabolism, blood sugar compounds like **starches and carbohydrates are broken down** to provide heat and energy for our body.

On the next slide, you are going to watch a short video to better understand type 2 diabetes.



Insulin triggers cells to remove glucose from blood



Source: Prime Medic Inc., Postgraduate Institute for Medicine, and Annenberg Center for Health Sciences at Eisenhower
<https://www.youtube.com/watch?v=JAJZv41iUJU>



Complications

Patients diagnosed later in their disease course may present with **complications**

- *Macrovascular* or large blood vessel disease (atherosclerosis)
- *Microvascular* or small blood vessel disease (eye disease, kidney disease, nerve disease)

Onset and **progression can be delayed** with

- ✓ Glycemic or good blood sugar control
- ✓ Appropriate management of other diagnoses
(e.g., hypertension [high blood pressure], dyslipidemia [high lipids/fats], etc.)



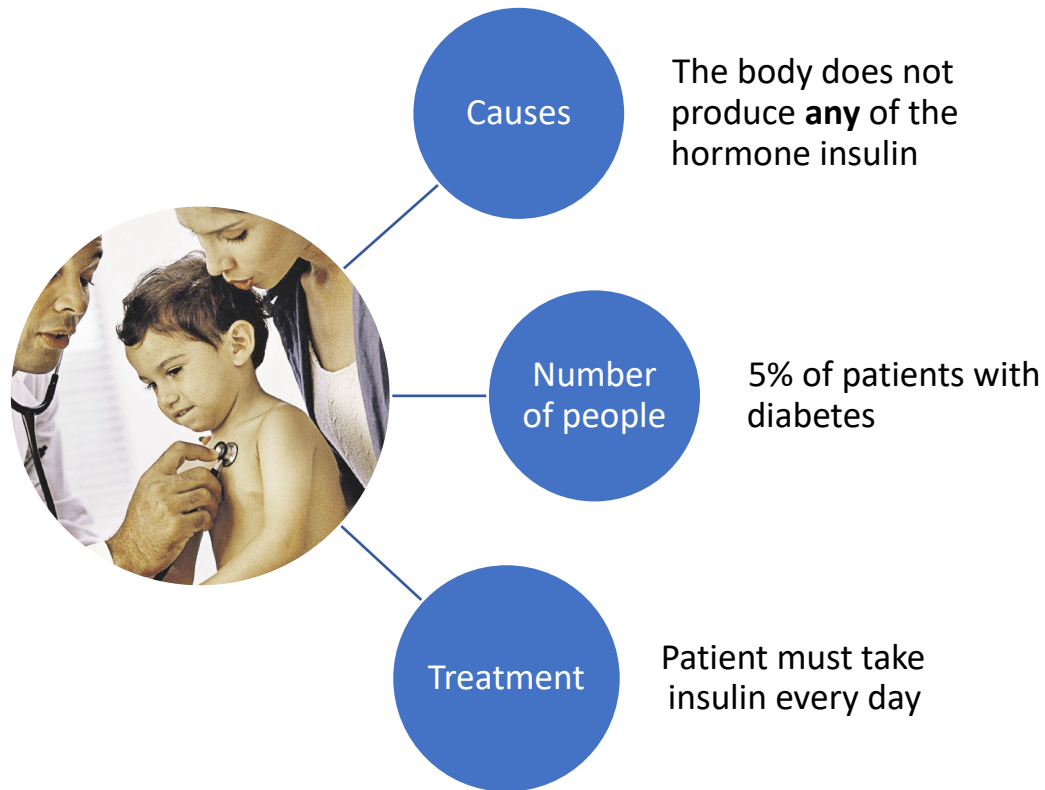
Routine screenings can assist with **early detection**

- ✓ Comprehensive foot exam
- ✓ Eye exam
- ✓ Urinalysis



Type 1 and Type 2 Diabetes

Type 1



Type 2



Symptoms of Diabetes



Unusual thirst



Frequent urination



Blurred vision



Fatigue



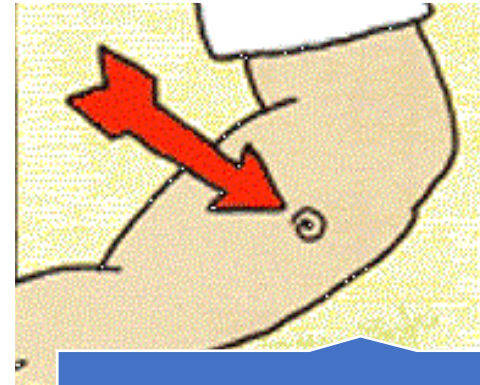
Tingling/numbness in the extremities



Unexplained weight loss



Frequent infections,
including bladder infections



Wounds that won't heal



Diagnosing Diabetes

- Several tests that measure blood sugar levels are used to diagnose Diabetes
- The most common are fasting blood sugar (FBS) and Hemoglobin A1c (A1c)

	Fasting Blood Sugar (FBS)	Hemoglobin A1c (HbA1c or A1c)
How is it measured?	From blood drawn after the patient fasts overnight or has not eaten for approximately 8 hours	Blood draw
What does it measure?	Blood glucose	Average percent of circulating blood glucose over the past 3 or 4 months
What is a normal result?	<100 mg/dL	≤5.6%
What is the result for a patient with diabetes?	126 mg/dL or higher	≥6.5%



Medical Management of Type 2 Diabetes

Oral Medications

- **Metformin** (brand names include Glucophage) is the most commonly used first medication. It works by decreasing the amount of glucose produced by the liver
- **Additional medications** may be added to Metformin and include:
 - Glucotrol
 - Actos
 - Victoza
 - Amaryl
 - Invokana
 - Januvia
 - Avandia
 - Farxiga
 - Onglyza
- These anti-diabetes medications work by increasing the ability of the body's cells to recognize and respond to insulin, reducing glucose production by the liver and/or reducing glucose levels in the blood



Medical Management of Type 1 or 2 Diabetes

Injectable and other modes of medication

Insulin is used if the patient 's diabetes is not controlled by anti-diabetes medications alone.

- There are several methods of insulin absorption, such as injectables, inhalants, pumps, and other devices
- **Injectables** are the most common route of insulin absorption; some common methods include:
 - Rapid acting; Humalog, Novolog
 - Short acting: Humulin R, Novolin R
 - Intermediate acting: NPH (Humulin N, Novolin N)
 - Long acting: Levemir, Lantus, Toujeo
- Examples of **inhalants** include:
 - Afrezza
- Examples of **pumps and devices** include:
 - Insulin pumps: small, computerized devices that help manage blood sugar; these devices release rapid-acting insulin into the body through a small catheter



Medical Management of Diabetes

- It is important for patients to engage in a **self-management plan** to control their blood sugar
- Dietary changes and adding exercise can help anti-diabetes medications to be more effective
- It is also important for patients to make sure that they avoid low blood sugar (hypoglycemia)



Symptoms of Hypoglycemia

- Shakiness
- Irritability or impatience
- Nervousness or anxiety
- Hunger and nausea
- Headaches
- Rapid/fast heartbeat

Early Warning
Signs (Red Flags)



- Blurred/impaired vision
- Shakiness
- Irritability or impatience
- Nervousness or anxiety
- Hunger and nausea
- Headaches
- Rapid/fast heartbeat
- Confusion, including delirium
- Tingling or numbness in the lips or tongue
- Seizures
- Lack of coordination
- Unconsciousness

Serious/Severe
Symptoms



Managing Hypoglycemia

Consume 15-20 grams of glucose or simple carbohydrates with

- Glucose tablets or gel tube (follow package instructions)
- 2 tablespoons of raisins
- 1 tablespoon sugar, honey, or corn syrup
- 4 ounces (1/2 cup) of juice or regular soda (not diet),
8 ounces of nonfat or 1% milk
- Hard candies, jellybeans, or gumdrops (see package to determine
how many to consume)



Recheck your blood glucose after 15 minutes

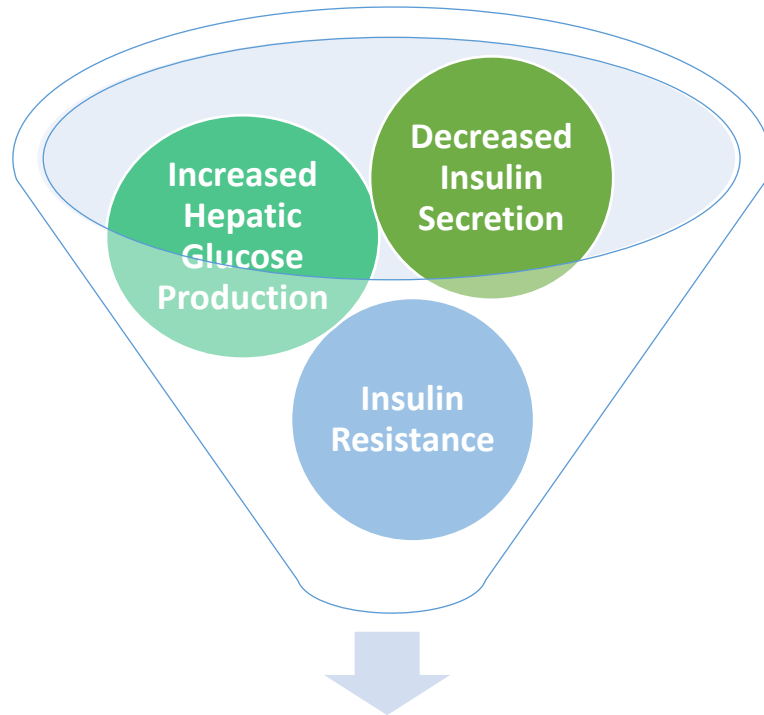
If hypoglycemia continues, repeat

Once blood glucose returns to normal, **eat a small snack** if your next planned meal or snack is more than an hour or two away



Drug-Induced Hyperglycemia

For Awareness



Drug-Induced Hyperglycemia

- Thiazide diuretics
(e.g., hydrochlorothiazide [HCTZ])
- Atypical antipsychotics
(e.g., quetiapine)
- Glucocorticoids
(e.g., prednisone)
- Select beta-blockers
(e.g., metoprolol)



Approach to INITIAL Therapy

When to initiate therapy

- The earlier, the better
- Preferably at the time of diagnosis for most patients presenting with A1C at or above target levels
- A 3-month trial of lifestyle modification prior to initiation may be warranted for select patients

Considerations

- Patient presentation – symptoms, comorbidities, baseline A1C
- Treatment goals
- Patient preferences
- Medication efficacy, tolerability, and cost



Comprehensive Lifestyle Modification

Where Does it Fit?

Prevention

- Recommended first-line therapy

Treatment

- A 3-month trial of lifestyle modification prior to initiation of pharmacotherapy may be appropriate for select patients

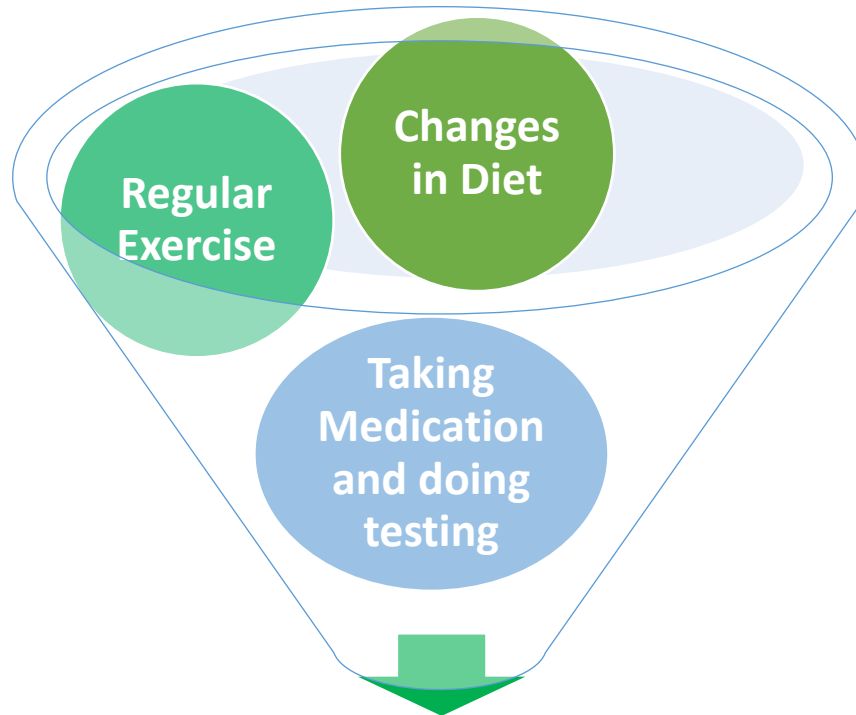
Logistics

- $\geq 5\%$ weight loss
- ≥ 150 min/week moderate- to vigorous-intensity physical activity

Wexler DJ. Initial management of hyperglycemia in adults with type 2 diabetes mellitus. In: UpToDate, Mulder JE (Ed), UpToDate, Waltham, MA, 2022. Standards of Medical Care in Diabetes – 2022 Abridged for Primary Care Providers. American Diabetes Association. Available from: <https://diabetesjournals.org/clinical/article/40/1/10/139035/Standards-of-Medical-Care-in-Diabetes-2022>. Accessed May 14, 2022.. Robertson RP. Prevention of type 2 diabetes mellitus.. In: UpToDate, Mulder JE (Ed), UpToDate, Waltham, MA, 2022.



Potential Lifestyle Changes and Self-management Goals



Maintaining

- Healthy blood sugar levels
- Healthy weight
- Blood pressure below 140/90 mmHg

Getting regular

- Foot exams to check for neuropathy
- Eye exams to check for retinopathy

Care team members can help patients by asking
**“ Is there anything you would like to do for
your health in the next week or two? ”**



Barriers to Lifestyle Changes

- Financial Limitations
- Health Literacy
- Emotional Impact and Conflict
- Lack of Social Support
- Language and Cultural Differences
- Environment and Physical Surroundings
- Job Flexibility



Case holder Role Addressing Barriers

Health literacy

Use plain language and inquire how consumers learn best

Be sensitive to literacy and health literacy challenges

How to identify challenges

- Making excuses, not attending appointments, not taking medications as prescribed

Open the door to and normalize questions

- “Many consumers have questions about their diabetes, what questions do you have?”

Use consumer friendly communication styles

- Slow down and pace your discussions
- Demonstrate curiosity
- Limit the amount of new information. (1-2 new, no more than 3 at a time)



Case Holder and Consumer Check-in

Be inquisitive – inquire on the consumers understanding of what diabetes is and how have they have managed so far.

Include:

- **How to take medications** by mouth, injections (removing the internal cap from the insulin pen), how often, and when.
- Has the consumer had **any challenges with filling their prescription** (financial challenges, getting it renewed)?
- Does the consumer **understand the importance of regular blood pressure checks** and what their blood pressure should be?



Preparing For Appointments

Review with the consumer actions to prepare for their health care appointment to include:

Importance of scheduling an appointment and arranging transportation

Does the patient understand how often they should be seen for the diabetes, and the need to schedule appointments for preventive care?

What to bring

1. List of all medications they are taking
All prescribed and others
2. Blood sugar readings
Prepare the consumer to share any challenges with low or high blood sugars
3. Any equipment they use
If they are unsure, have the consumer review this with the provider team

How to ask about concerns

Making sure the consumer understands their diagnosis and what the treatment is
If there is a knowledge gap, encourage the patient to review this with their primary care provider team



Identifying and Managing Risk & Safety



Inquire on the consumers understanding

Do they know what diabetes is and how they have managed their diabetes so far?

Where there is a knowledge deficit or concern

Direct them to the person who can assist them and update the primary care provider of the concern.

Identify risk or safety concerns

Inquire with the consumer how they recognize when they have low blood sugars, and what do they do.

Does the consumer know when and how to contact their primary care provider? If not, provide guidance.



Quality Metrics in the Practice

Frequency	Test	Impact
Annual	Micro-albumin testing, to detect protein in the urine	The first indication of kidney disease
	Foot exam for neuropathy, to detect foot sores	Foot sores could result in amputation if not managed
	Retinal eye exam by ophthalmologist or optometrist	Diabetes is most common cause of blindness and exams are necessary to avoid complications
Every Visit	A1C measurement (goal below 6.5)	Gives good estimate of blood sugar control over past 2-3 months
	Blood pressure (goal systolic below 140; diastolic below 90)	This is as important as controlling blood sugar in patients with diabetes.



How does the patient's primary care provider manage diabetes in the practice?

Firefox File Edit View History Bookmarks Tools Window Help
FROG, KERMIT 090-19-10 M 74 SEP 21, 1933 Session # 83174707
https://holmes.caregroup.org/scripts/mgwms32.dll?MCWLPN=MYCROFT

Life as a Healthcare...
BIDMC Portal FROG, KERMIT 090-19-10 M 74 SEP 21, 1933 My Lists Tasks Rx Find Logoff Select an option

Profile Problems Results Reports Notes Medications Orders Sheets Hem/Onc Clinic

Address
Street: 123 MAIN STREET
City: ANYWHERE, MA 12345
Phone
Home Phone: 617-555-5555
Work Phone: 617-111-2222
Extension: 456
Other Phone: 617 123 1234 cell

Demographics
Language: SPANISH
Insurance
REGULAR HMO BLUE/BL CHOICE/BIDMC PCP
REGULAR MASSHEALTH MANAGED CARE
REGULAR HMO BLUE/NETWORK BL/BLUE CHOICE
REGULAR NEIGHBORHOOD HEALTH PLAN
REGULAR MEDICARE A&B (HOSP & MED INS)
GRANT GRANTS-CRO/NIH
OTHER KIDNEY TRANSPLANT RECIPIENT
PSYCH PSYCH - OTHER
MEDICARE D Health Net Orange
Health Care Proxy
AI from Echo Lab

Providers
Nurse: Margolis, Amy W. NP
Allergy: Sheikh, Javed MD
Cardiac Surgery: De la Torre, Ralph MD
Cardiology: Leeman, David E. MD
Gastroenterology: Horst, Douglas A. MD
Hematology/Oncology: Schnipper, Lowell E. MD
Infectious Disease: Wright, Sharon Beth Brodie MD
Vascular Surgery: LoGerfo, Frank W. MD
more...

Pharmacy
STOP & SHOP PHARMACY #776
Alexander's Pharmacy, Inc.

Alerts
Patient is currently inpatient - DIS-
Patient is anticoagulated, last updated on 01/28/2008

Reminders
Hepatitis B Vax
Zoster Vax Live (Zostavax)
Ophthalmology Visit (Q 6 months if CD4 <100)

To Do List
Entry Due By
pentamidine 8/30/08 12/2006 Gillespie
duodene test 11/22/2006 Scribner
test1 test2 test3 test4 i... 11/22/2006 Scribner
test e - public - delete...

Allergies Last Updated on 04/01/08
Sulfalene
Peanut Oil
Cefazidone
Insulins
Ceftazidime

Outpatient Medications Last Action Date: 04/22/2008
Last Action Med
04/22/2008 Acetaminophen & Codeine...
04/17/2008 Alendronate (Fosamax)..
04/15/2008 Acyclovir...

By
ZEIDMAN
TRIFFLETTI
ZEIDMAN
ALAMKA

EW Visits (since 10/22/08)
Admissions (since 10/22/08)
Appointments (since 10/22/08)
06/04/08 04:45p SAVITZ, DAVID
294 WASHINGTON STREET (BOSTON, MA), 2ND
FLOOR
ETC
304 WASHINGTON STREET (BOSTON, MA), 2ND
FLOOR

Done

Use of the registry tool

Pre-visit planning



How can care teams support process for diabetes management?

Previsit Planning

Plan 1 to 2 weeks ahead of the visit to ensure all vital tests are completed and referrals placed to ensure the provider has the vital results to support for the best care for the patient and avoid additional visits and rework.

Morning Huddles

Highlight with provider the exams that are pending and need to be completed and additional ways to support the provider

Support with Foot Exam

If patient is overdue for the foot-exam, please ask patient to take off their shoes. Your practice manager and provider will help you gain competency in the foot exam as appropriate.

Eye Exam Referral

If patient is overdue for the eye exam, please work with your provider to ensure the referral is made to ophthalmology/optometry

Support patients in their Self-Management Goals

After the provider has come up with the plan of care – care team member asks “Is there anything you would like to do for your health in the next week or two?”

Debrief

Huddle with the provider and care team members to ensure we provide continuously improve the process and provide feedback on patient care questions



Resources

- [American Diabetes Association](#)
 - [Diabetes Food Hub](#)
 - [Blog](#)
- Centers for Disease Control and Prevention
 - [Fact Sheets](#)
- [Association of Diabetes Care & Education Specialists](#)
- <http://www.mqic.org/guidelines.htm>





Thank You

Please email Sue.Vos@miccsi.org with any questions.

