MI-CCSI
Center for Clinical Systems Improvement

Journey

Substance Use Disorder Treatment

Small Tests of Change to Achieve Large Impact

mpca THE VOICE OF COMMUNITY HEALTH CENTERS

MPCA Overarching Goal

Improve care and outcomes for patients with substance used disorder (SUD) by …
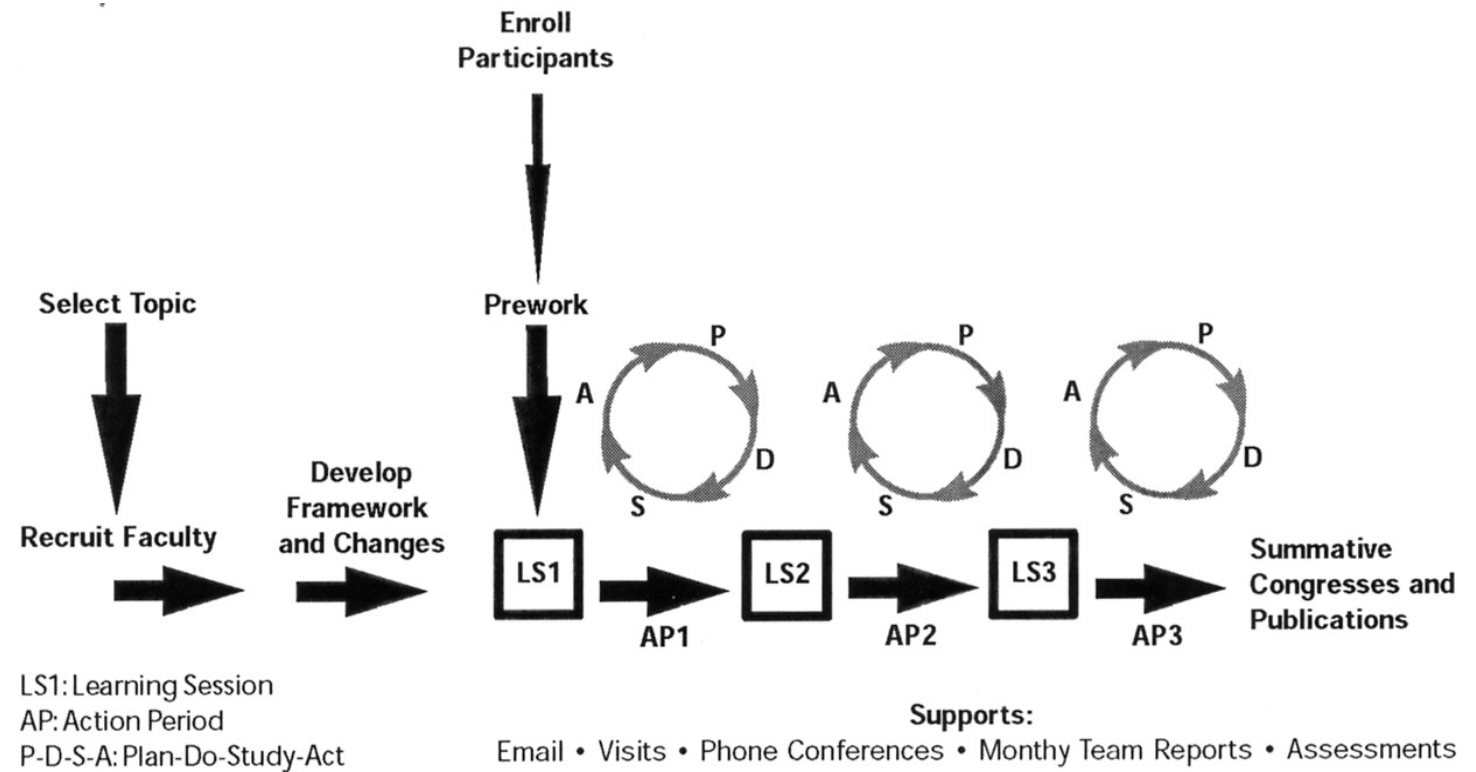
Increasing the use of Medication-assisted Treatment (MAT) to treat substance use disorders as well as sustain recovery and prevent overdose.

MPCA Keen Focus Areas

- Safe Prescribing / Harm Reduction
- Clinical Decision Support
- A Collaborative Care Model using the Office-Based Addiction Treatment Program (OBAT) guidelines
- Mitigating real and perceived MAT/SUD treatment barriers

Innovating using the Breakthrough Series Model

Enroll Participants

Select Topic

Prework

Recruit Faculty

Develop Framework and Changes

P-D-S-A

LS1 → AP1 → LS2 → AP2 → LS3 → AP3 → Summative Congresses and Publications

LS1: Learning Session
AP: Action Period
P-D-S-A: Plan-Do-Study-Act

Supports:
Email • Visits • Phone Conferences • Monthy Team Reports • Assessments

Mi-CCSI's Core MPCA SUD Team

ADVISOR

Executive Director: Tom Dahlborg
(Planning, Oversight, Program Lead)

Program Director: Sue Vos
(Planning, Oversight, Trainer)

Administrative Coordinator: Amy Wales
(Evaluation, Planning, Coordination)

Psychiatrist Trainer Consultant: Ed Jouney, DO – Michigan Medicine (Trainer, Consultation, Advisor)

Trainer Consultant: Robin Schreur – Mi-CCSI Subcontractor
(Trainer, Consultation, Advisor)

Trainer Consultant: Claire Nolan, PharmD – Mi-CCSI Subcontractor
(Trainer, Consultation, Advisor)

MPCA SUD Implementation Partners

Program Leaders

Janelle Murray, MPH   Kelly Feenstra   Derek Commey   Cheryl Gildner

Together we covered

Historical Overview of Opioid Use Disorders

Data collection and significance to Quality Improvement

Use of Buprenorphine in OUD

Empowering the team to Operate the Clinical Processes

Operationalizing Team Meetings & Systematic Case Review

Complex cases

Psychiatric Comorbidities in Buprenorphine Management

Most Helpful

- Patient Identification
- Drug Screening Techniques
- Crucial Conversations
- Approaches for Destigmatizing
- Use of Opioids with Psych Meds

- Team-based Approaches
- Review of OBAT
- Workflow and Processes
- Case Studies
- Dosing Strategies
- Information sharing with others doing the work

New Strategies Learned

- SUD Assessment
- Using Azara for QI
- Patient Engagement
- Maintaining Flexibility

- Managing Complex Cases
- SBAR
- Relapse Prevention
- Flow Sheet Processes

Thank you

Project title that tells us what you accomplished and who benefits

What is the issue and why is it important? Describe the problem(s) before you did the project. What issues were MDH staff experiencing and how did it affect their work? What issues were your customers experiencing and how did it affect them?

Consider answering "who, what, where, when and why" to describe the problem.

(Dominant image showing the theme of this information.)

(Subordinate image referencing your action.)

What did we do?

Summarize the steps you took to complete the project. Describe how you collected and used data, which quality improvement tools were used, what intervention or change was implemented, and how staff/customers were involved in the project.

- Bullet
- Bullet
- Bullet

What were the results?

Describe how the intervention or change improved processes, MDH staff experience, customer experience, health equity and cost savings. Report changes seen in the data or performance measures. Describe a plan to sustain the improvement(s) over time. Use up to six bullet points.
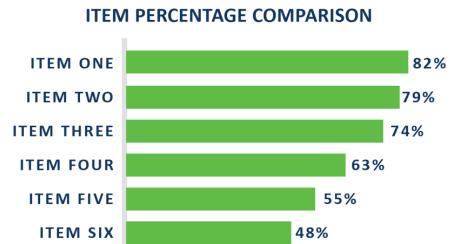
- Bullet
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What lessons were learned?

Use a few bullet points and/or write a succinct description of key takeaways from the project..

- Bullet
- Bullet
- Bullet

(Chart/graph image of associated data.)

ITEM PERCENTAGE COMPARISON

Item	Percentage
ITEM ONE	82%
ITEM TWO	79%
ITEM THREE	74%
ITEM FOUR	63%
ITEM FIVE	55%
ITEM SIX	48%

SOURCE: DATA

TEAM MEMBERS

First Last, First Last, First Last, First Last, First Last, First Last, First Last, First Last, First Last

CONTACT

email or call (XXX) XXX-XXXX

Storyboards

What is a Storyboard?

- Brief, one-page, visual summary of a completed improvement initiative.
- Highlights key aspects of an improvement project.
- It generally includes a description of the following:
  - what are we trying to improve
  - what are we trying to make better
  - the methodology – the approach – the tools used
  - key metrics
  - lessons learned
  - and ideally the plan for sustaining improvement

Why use a Storyboard?

- To educate and communicate the improvement journey

- Summarize process

- Help teams organize their work and record their progress

- Facilitate quick reading and understanding by all stakeholders

- Help promote the organization's overall improvement efforts