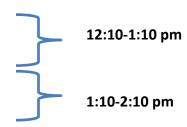


Team-based Care Training

Optimizing the Impact of the Roles of Care Managers & Coordinators Training Agenda

- Arrival 7:45 a.m.
- Welcome 7:50 8:00 a.m.
- Care Team Models and Team Roles 8:00-10:00 am
 - Break (10 minutes)
- Care Management Process Overview 10:10 11:40 pm
 - Lunch (30 minutes)
- Group A SIMULATION; CM Process (Initial Assessment)
- Group B Group Activity- Case Study Application
- Group A Group Activity-Case Study Application
- Group B SIMULATION; CM Process (Initial Assessment)



BREAK - 2:10-2:20 pm

- Outcomes; Triple AIM 2:20-3:20 pm
- Sustainability; Overview of payer approaches and methodologies 3:20-4:20 pm
- Success Strategies; Case study billing application, Post-test 4:20 4:30 pm