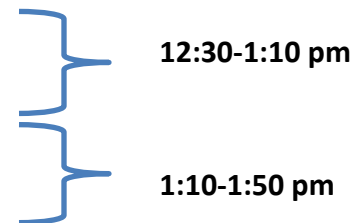


Engagement Training

Optimizing Self-Management Through Improved Patient Engagement

Training Agenda

- Login to Zoom – 7:30-7:45 am
 - Welcome & Roll Call - 7:45-7:50 am
 - Review the spirit and four processes of motivational interviewing – 7:50-9:30 am
 - Introduction – 9:30-9:45 am
 - Break (10 minutes) – 9:45-10:00 am
 - Demonstrate the basics of motivational interviewing to include using patient language cues and the motivational interviewing process – 10:00 – 12:00 pm
 - Lunch (30 minutes) – 12:00-12:30 pm
 - Group A – SIMULATION
 - Group B – Group Activity-Complex Reflections
 - Group A – Group Activity- Complex Reflections
 - Group B – SIMULATION
- BREAK – 1:50-2:00 pm
- Barriers and Health Literacy - 2:00-2:45 pm
 - Review what we learned; Success Strategies; Wrap-up; Making a plan to apply new skills – 2:45-3:45 pm



EVALUATION is found at: <https://www.surveymonkey.com/r/2020-engagement>