



## Team-based Care Training

*Optimizing the Impact of the Roles of Care Managers & Coordinators*

### Training Agenda

- **Arrival - 7:45 a.m.**
  - **Welcome - 7:50 – 8:00 a.m.**
  - **Care Team Models and Team Roles – 8:00-10:00 am**
    - **Break (10 minutes)**
  - **Care Management Process Overview - 10:10 – 11:40 pm**
    - **Lunch (30 minutes)**
  
  - **Group A – SIMULATION; CM Process (Initial Assessment)**
  - **Group B – Group Activity- Case Study Application**
  - **Group A – Group Activity-Case Study Application**
  - **Group B – SIMULATION; CM Process (Initial Assessment)**
-  **12:10-1:10 pm**
-  **1:10-2:10 pm**
- BREAK – 2:10-2:20 pm**
- **Outcomes; Triple AIM - 2:20-3:20 pm**
  - **Sustainability; Overview of payer approaches and methodologies – 3:20-4:20 pm**
  - **Success Strategies; Case study billing application, Post-test – 4:20 - 4:50 pm**

**POST-TEST/EVALUATION is found at: <https://www.surveymonkey.com/r/2020-SM>**