

Team-based Care Training

Optimizing the Impact of the Roles of Care Managers & Coordinators Training Agenda

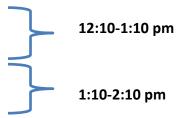
- Arrival 7:45 a.m.
- Welcome 7:50 8:00 a.m.
- Care Team Models and Team Roles 8:00-10:00 am

• Break (10 minutes)

• Care Management Process Overview - 10:10 – 11:40 pm

• Lunch (30 minutes)

- Group A SIMULATION; CM Process (Initial Assessment)
- Group B Group Activity- Case Study Application
- Group A Group Activity-Case Study Application
- Group B SIMULATION; CM Process (Initial Assessment)



BREAK – 2:10-2:20 pm

- Outcomes; Triple AIM 2:20-3:20 pm
- Sustainability; Overview of payer approaches and methodologies 3:20-4:20 pm
- Success Strategies; Case study billing application, Post-test 4:20 4:50 pm

POST-TEST/EVALUATION is found at: https://www.surveymonkey.com/r/2020-SM