

Disease Management Learning Series

Heart Failure

Session 2: Supporting Patient Self-Management & Application to Care Management

Agenda & Objectives

- **Proactively address common clinical scenarios using customized tools such as a Heart Failure Action Plan**
- **Demonstrate examples of strategies patients can deploy for self-management of heart failure**
- **Suggest workflows to increase health literacy and engage patients with heart failure in the course of routine care**
- **Address Bio-psycho-social issues associated with Heart Failure diagnosis and ongoing care**
- **List resources patients can access to further support their journey with heart failure**