



# **CERTIFICATE OF ACHIEVEMENT**

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**BY:**

**MICHIGAN CENTER FOR CLINICAL SYSTEMS IMPROVEMENT (MI-CCSI)**

**FOR COMPLETION OF ON LEARNING ACTIVITY:**

**Disease Management Learning Series Heart Failure**

**Session 2: Supporting Patient Self-Management & Application to Care Management**

 *Susan J. Van* BSN, RN

**PROGRAM DIRECTOR, MI-CCSI**

**LOCATION:**

**GRAND RAPIDS MASONIC CENTER  
233 EAST FULTON STREET  
GRAND RAPIDS, MI 49503**