

Self-Management Training

*Introduction of Team-Based Care and Optimizing the Impact of the
Roles of Care Managers & Coordinators*

Day 1 – Monday, April 27, 2020

Training Agenda

- **Greetings & Introductions – 8:30-9:00 am**
- **Case Management Process – 9:00-9:45 am**
- **Break– 9:45-10:00 am**
- **Case Management Process continued – 10:00 am-12:00 pm**

LUNCH – 12:00-12:30 pm

- **Case Management Process continued – 12:30-2:30 pm**
- **Break – 2:30-2:45 pm**
- **Case Management Process continued – 2:45-3:30 pm**
- **Team-Based Care Workflows – 3:30-4:45 pm**
 - **Workflow breakout**
 - **Description of Role**
- **Closing, Questions, Evaluations, Adjourn Day 1 – 4:45-5:00 pm**