

Case Management Process Pre-test

Question one:

Name the primary processes of case management as defined by the Commission for Case Management Certification(CCMC):

Question two:

True or False: The care manager should focus on patient care and not be concerned with the cost of care. That is the organizations responsibility.

Question three:

List the 3 points of triple AIM as defined by Don Berwick of the Institute of Healthcare Improvement.

Question four:

True or False: Risk stratification tools serve as the primary process to identify patients for case management services.

Question five:

True or False: Transitions of care is a function of the case manager. Transitions of care does not always result in enrollment to case management services.

Question six:

When completing the process of monitoring and follow-up, the focus is primarily on the patient's self- management goals and _____.

Question seven:

Describe what is meant by treatment intensification and treat-to-target:

Question eight:

List 3 indicators for closing a case to case management:

Question nine:

List key actions to take when preparing for case closure:

Question ten:

How does care coordination fit into the case management process? Give an example of care coordination: